

RMA Form

Please return for: <input type="checkbox"/> ANALYSIS <input type="checkbox"/> CREDIT NOTE	Please save the form on your computer, fill it in and send it back by email: RMA@geiger.de or fax: +49 (0) 7142 938 230	Entry date* <input style="width: 100%;" type="text"/> RMA No.* <input style="width: 100%;" type="text"/> * To be filled by GEIGER
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Company name	<input style="width: 100%;" type="text"/>
Customer No.	<input style="width: 100%;" type="text"/>
Your order No.	<input style="width: 100%;" type="text"/>
Contact person	<input style="width: 100%;" type="text"/>
Phone	<input style="width: 100%;" type="text"/>
Fax	<input style="width: 100%;" type="text"/>
E-Mail	<input style="width: 100%;" type="text"/>

Project	<input style="width: 100%;" type="text"/>
Dispatch date (ex-works)	<input style="width: 100%;" type="text"/>
Original packaging?	<input type="checkbox"/> yes <input type="checkbox"/> no
Goods picked up by GEIGER?	<input type="checkbox"/> yes <input type="checkbox"/> no
Pick up address	<input style="width: 100%;" type="text"/>
Pick up times	<input style="width: 100%;" type="text"/>
Contact person	<input style="width: 100%;" type="text"/>
Phone	<input style="width: 100%;" type="text"/>
Qty of packages, dimensions, weight	<input style="width: 100%;" type="text"/>

Return 1

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%; height: 100%;" type="text"/>
Detailed error description (please always fill in), if necessary, further serial numbers <input style="width: 100%; height: 100%;" type="text"/>							

Return 2

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%; height: 100%;" type="text"/>
Detailed error description (please always fill in), if necessary, further serial numbers <input style="width: 100%; height: 100%;" type="text"/>							

Explanation of error numbers

- | | | |
|---|---|---|
| 1 Incorrect content / execution
2 Missing parts
3 Transport damage | 4 Runs in one direction only
5 Noise emissions | 6 Loses end positions
7 Other: exact error description |
|---|---|---|

Return 3

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*
Detailed error description (please always fill in), if necessary, further serial numbers							

Return 4

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Return 5

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Return 6

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Return 7

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Return 8

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Return 9

Qty	Unit designation	Part No.	Series No.	Defect No. (see explanation)	GEIGER order No.	Delivery date	Approved*

Explanation of error numbers

- | | | |
|--|-------------------------------------|---|
| 1 Incorrect content / execution | 4 Runs in one direction only | 6 Loses end positions |
| 2 Missing parts | 5 Noise emissions | 7 Other: exact error description |
| 3 Transport damage | | |

RMA - Return Material Authorization

Dear Madam, dear Sir,

We truly hope that you are always satisfied with our products. In the event that a return shipment should be necessary, we kindly ask you to observe the following procedure so that returns are traceable and problem-free at all times.

1. Request RMA from GEIGER

In order to assign an RMA to you, we only need a few brief details, which you can find in this RMA form.

The RMA form can also be downloaded from the Internet:

Download: www.geiger.de/nc/en/downloads/general-information.html

Please fill out this form and send it to us:

E-mail: RMA@geiger.de

If you have any questions, please contact us at the following telephone number:

Phone: +49 (0)7142 938 192

2. Return shipment of goods / Contact (RMA)

Please note: Processing without previously issued RMA is NOT possible!

- The goods must be professionally packed.
- Attach the completely and legibly completed RMA form and a copy of the delivery note or invoice to your return shipment.
- Mark the RMA number on the outside of the package (please do not write on the original product packaging).

Ship (free of charge) to following address:

For EU member states

Gerhard Geiger GmbH & Co. KG
Schleifmühle 6
D-74321 Bietigheim-Bissingen
Germany

For non EU countries

Before returning the goods please contact our RMA department regarding the correct documentation. Make sure that either our original order confirmation number and/or the relevant serial number are available.

The shipment must be addressed to:

Gerhard Geiger GmbH & Co. KG
Schleifmühle 6
D-74321 Bietigheim-Bissingen
Germany

Final airport of destination: Stuttgart

The customs invoice must contain the following address:

Gerhard Geiger GmbH & Co. KG
Schleifmühle 6
D-74321 Bietigheim-Bissingen

Your GEIGER Customer Service

Gerhard Geiger GmbH & Co. KG

Schleifmühle 6 | D-74321 Bietigheim-Bissingen

Phone +49 (0)7142 9380 | Fax +49 (0)7142 938 230 | info@geiger.de | www.geiger.de

Sitz Bietigheim-Bissingen | Amtsgericht Stuttgart HRA 300591 | USt-IdNr. DE145002146

Komplementär: Geiger Verwaltungs-GmbH | Sitz Bietigheim-Bissingen | Amtsgericht Stuttgart HRB 300481

Geschäftsführer: Roland Kraus | WEEE-Reg.-Nr. DE47902323